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PATENT
32860-000632/US

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Thomas BIRKHOELZER Conf. No.: 9598
Appl. No.: 10/673,213 Group: 3626
Filed: September 30, 2003 Examiner: Unknown
For: WORKFLOW MANAGEMENT SYSTEM AND METHOD
WITH CONTINUOUS STATUS MANAGEMENT

LETTER INDICATING PATENT PRACTITIONER OF RECORD

U.S. Patent and Trademark Office
Randolph Building
Customer Window
401 Dulany Street
Alexandria, Virginia 22314

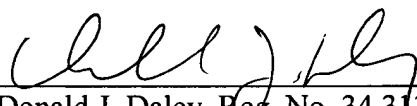
January 19, 2005

Dear Sir:

The practitioners named in Customer No. 30593 are to be recognized by the Patent Office as being of record in the above-identified application.

Respectfully submitted,

HARNESS, DICKEY & PIERCE, P.L.C.

By 
Donald J. Daley, Reg. No. 34,313
P.O. Box 8910
Reston, VA 20195
(703) 668-8000

DJD/let